



Warranty Certificate

Natural Stone Veneers - Classic, Translucent, Marble

Linnovate

8 - Year Limited Interior Warranty

This Warranty Certificate applies to Linnovate Space Limited's "Natural Stone Veneers - Classic, Translucent, Marble".

1 NEW ZEALAND CONSUMER LAW NOTICE

Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act 1993 and the Fair Trading Act 1986. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This Warranty is provided in addition to all rights and remedies conferred by law and does not exclude, restrict or modify them.

2 DEFINITIONS

Defect: a fault in design, workmanship, or materials that causes the Product to fail to perform as advertised under normal interior conditions.

Linnovate: Linnovate Space Limited, supplier of the Product.

Purchaser: the first owner of the Product who bought it from an authorised Linnovate distributor or reseller.

Authorised Purpose: use of the Product in accordance with the current Linnovate Technical Data Sheet, Installation Guide, and Care & Maintenance Guide for that Product.

Warranty Period: 8 years from the invoice date for interior applications.

Residential Application: use of the Product in a private dwelling.

Commercial Application: use of the Product in any non-residential setting.

Product: a Linnovate wall panel product, purchased directly from Linnovate or from an authorised reseller of Linnovate.

6 EXCLUSIONS

This Warranty does not cover Defects or damage caused by:

Improper storage, handling, cutting, or installation; installation not carried out by Linnovate or its authorised installers; failure to follow the current Technical Data Sheet, Installation Guide, or Care & Maintenance Guide; use of non-approved adhesives, fasteners, or fillers; structural movement, substrate failure, or building settlement; exposure to open flame or temperatures above 80°C; water immersion or continuous wet conditions, including shower enclosures and swimming pools; abnormal soiling, chemical spills, solvents, or abrasive cleaners; impact, misuse, vandalism, or accidental damage; colour variations between batches or natural weathering over time; Acts of God, including earthquakes, floods, lightning, or similar events; or costs associated with removal, re-installation, access equipment, freight, or labour.

3 WARRANTY COVERAGE

3.1 Linnovate warrants that, during the Warranty Period, the Product will:

- be of merchantable quality
- be free from Defects
- be fit for the Authorised Purpose.

3.2 This Warranty is not transferable.

4 CLAIM PROCEDURE

4.1 Within sixty (60) days of discovering a potential Defect, and within the Warranty Period, the Purchaser must submit a written claim to Linnovate at info@linnovate.co.nz that includes:

- original proof of purchase showing date and reseller
- site address and application details
- clear description of the alleged Defect
- photographs or video evidence
- quantity of Product affected.

4.2 Linnovate will acknowledge receipt within five working days and may request additional information or arrange an on-site or virtual inspection.

5 REMEDIES

If Linnovate confirms a Defect covered by this Warranty, Linnovate will, at its sole discretion:

- repair the Defective Product, or
- replace the Defective Product with the same or equivalent product, or
- refund the original purchase price of the Defective Product (pro rata if only part of the Product is defective).

The chosen remedy constitutes fulfilment of Linnovate's obligations under this Warranty.

7 LIMITATIONS OF LIABILITY

To the fullest extent permitted by law, Linnovate's total liability under this Warranty is limited to the remedies set out in Section 5 and shall not exceed the original purchase price of the Product. Linnovate is not liable for indirect, incidental, or consequential damages.

8 TRANSFERABILITY

This Warranty applies only to the original Purchaser and is not transferable to subsequent owners of the property in which the Product is installed.



9 GOVERNING LAW AND JURISDICTION

This Warranty is governed by the laws of New Zealand. Any dispute arising under or in connection with this Warranty shall be submitted to the non-exclusive jurisdiction of the courts of New Zealand.

10 SEVERABILITY

If any provision of this Warranty is held to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

CONTACT FOR WARRANTY CLAIMS

ENTITY	ADDRESS
Linnovate Space Limited	57a Carr Road, Three Kings, 1042
PHONE	EMAIL
+64 21 082 56580	info@linnovate.co.nz
WEBSITE	
www.linnovate.co.nz	